



# Mediation Specialization Series – Common Disputes between Property Management Companies and the Owners

## 調解專門化系列 – 物業管理公司與業主常見的矛盾

Organized by CPD & Membership Committee (CPDMC)

### Duration

2.5 hours

### Date and Time

3 April 2017 (Mon)

7:00 p.m. – 9:30 p.m.

### Registration Time

6:30 p.m.

### Medium

Cantonese

### Venue

Theatre 3, 1/F, HKPC Building,  
Hong Kong Productivity Council,  
78 Tat Chee Avenue,  
Kowloon, Hong Kong  
(Kowloon Tong MTR Station – Exit C1 or H)

香港九龍達之路 78 號

香港生產力促進局

生產力大樓一樓演講廳三

(九龍塘港鐵站 C1 或 H 出口)

Please refer to the following link for details

<https://goo.gl/maps/LnFmNP3wzgK2>

### CPD

HKMC: 2.5 points; HKMAAL: Pending

HKMC  
CPD Points

2.5

HKMAAL  
CPD Points

Pending

### Target Audience

Panel Members / Associate Members /  
Non-members

### Contents

With the raising of awareness of the property owners and the increasing number of laws and regulations governing properties, property management becomes more and more complicated. After the Legislative Council had enacted the Property Management Services Ordinance in May last year, it is expected that there will be more companies and practitioners in the industry planning to apply for registration in the coming future. After registration, they will be under the supervision of the Property Management Services Authority established under the Ordinance. We expect that there will be more conflicts / disputes between property management companies and property owners. Mediation would be an effective and efficient way in settling the disputes. This seminar will focus on the challenges for Property Manager, sharing on typical disputes and application of mediation to resolve disputes related to property management.

### Guest Speaker

#### Dr. Lobo Fung Kwok Hung

Dr. Lobo Fung Kwok Hung is currently the President of the Greater China Institute of Property Management. He holds a Diploma in Law and Public Administration, a Professional Diploma in Real Estate Administration, a Bachelor of Laws (Honours), a Bachelor of Arts (Honours) in Housing Studies, a Master of Business Administration and a Ph.D in Business Administration. Dr. Fung is also a Registered Professional Housing Manager, a Chartered Surveyor (Facility Management), a Registered Professional Surveyor (Property and Facilities Management), a Chartered Member of the Chartered Institute of Housing, a Professional Member of the Hong Kong Institute of Housing, a Fellow of the Chartered Institute of Legal Executives, England, and a Fellow of Hong Kong Institute of Real Estate Administrators. Dr. Fung was engaged in legal work in his early stage of career. In 1989, he switched to the real estate industry and was mainly responsible for leasing, tenancy management and property management. He later focuses on property management. He has rich experience in property management in Hong Kong, Macau and the Mainland. Dr. Fung is an adviser / adjunct professor of property management courses in several tertiary institutions in the Mainland, Macau, Taiwan and Hong Kong.

## Seminar Fee

Panel Members: HK\$200

Associate Members: HK\$250

Non-members: HK\$400

(Refreshment will be provided in this seminar)

## Registration Method

Please submit (i) the completed enrolment form via the following Google Link:

<https://goo.gl/forms/ZDv4u58EVjvb4Yk1>

on or before **28 March 2017**; and

(ii) Seminar fee to Secretariat of Hong Kong Mediation Centre (21/F, Success Commercial Building, 245 – 251 Hennessy Road, Wanchai, Hong Kong) in person or by mail or email on or before **28 March 2017**

## Payment Methods

### Cheque

Cheque should be made payable to "Hong Kong Mediation Centre Limited"

### Bank Transfer

Please transfer your seminar fee to HSBC (Account No: 162-242226-001; Account Name: Hong Kong Mediation Centre Limited)

Please write your full name, membership number and seminar name on the back of your cheque or bank slip.

## Confirmation

Confirmation will be notified by email upon successful registration on or before **29 March 2017**

## Enquires

Contact Person: Ms. Teresa Lee

Tel: 2866 1800

Fax: 2866 1299

Email: [pms@mediationcentre.org.hk](mailto:pms@mediationcentre.org.hk)



## Moderator

### Mr. Frankie Kwan

Vice-President of Hong Kong Mediation Centre

Mr. Frankie Kwan is a Registered Professional Housing Manager with over 30-year experience in land development, sales and leasing, facility management and property management in serving major developers and international surveyor firms in Hong Kong. He has solid experiences in providing mediation services for resolving land & property management related disputes, community, work place, employment, personal injury and commercial disputes.

## Remarks

- A. *Places will be allocated on first-come-first-served basis counting according to payment date.*
- B. *Registration must be made by returning the completed registration form via google link and sending the crossed-cheque or copy of the bank-in slip to HKMC on or before 28 March 2017. Confirmation will be notified by email upon successful registration on or before 29 March 2017.*
- C. *If you do not receive any email confirmation from the Secretariat on or before 29 March 2017, your name will be on the wait list. Your submitted cheque will be voided subsequently by the Secretariat if you have not been assigned a place in the captioned event. If your application fee was made by bank transfer, a cheque will be issued to you as the refund of the payment.*
- D. *Participant must sign in and sign out. CPD Certificate will be issued at the end of the event. **Participants who are late for more than 20 minutes or leave earlier will not be qualified for the completion of HKMC's CPD Points and NO Certificate will be issued.***
- E. *If you are not able to attend the captioned event after the receipt of the confirmation email, you are required to inform the Secretariat as soon as you are aware of unavailability on / before the event date **by email. No refund will be made after confirmation.***
- F. *HKMC reserves the right to accept/reject the registration.*
- G. *If typhoon signal no.8 or black rainstorm warning signal is hoisted and not lowered by 4pm, the event will be postponed or cancelled. Rescheduled date/time/venue will be announced in due course.*
- H. *The event is subject to change at any time without liability.*