

Organiser:



香港和解中心  
Hong Kong Mediation Centre

WEBINAR VIA ZOOM

# ESSENTIAL KNOWLEDGE AND SKILLS FOR MEDIATORS FOR RESOLVING EMPLOYEES' COMPENSATION CLAIMS

Recent years have witnessed a growing demand for mediation services concerning Employees' Compensation Claims. As professional mediators, it is vital to keep abreast of the trend and cope with the unprecedented challenges. In this webinar, speakers would be sharing with us on topics regarding the Employees' Compensation System in Hong Kong and the processing of Non-Fatal Employees' Compensation Cases, the pathway to successful mediation on Employees' Compensation Cases, as well as the role of Mediation Case Manager Scheme during the process of mediation.

## GUEST SPEAKERS



### MR. MA KWOK-KUEN

Senior Labour Officer,  
Operations Section (1),  
Employees' Compensation Division,  
Labour Department



### MR. KENNETH CHOW

- Lead Trainer of  
Hong Kong Mediation Centre
- Chief Claims Officer, Claims Division,  
Falcon Insurance Company (HK) Ltd.

DATE:  
14 SEPTEMBER  
2021  
(TUESDAY)

TIME:  
19:15 – 21:15

LANGUAGE:  
CANTONESE

FEE:  
• PANEL MEMBERS AND  
ASSOCIATE MEMBERS  
OF HKMC:  
FREE-OF-CHARGE  
• NON-MEMBERS: \$350

CPD:  
• HKMC: 2POINTS  
• MHJMC: 2 POINTS  
• IDRRMI: 2 POINTS  
• HKMAAL: 2 POINTS  
(PENDING)

REGISTRATION:



OR

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Supporting Organisations:

IDRMI 國際爭議解決及風險管理協會  
International Dispute Resolution &  
Risk Management Institute

香港國際調解中心  
Hong Kong International Mediation Centre



國際爭議解決及專業談判研究院  
Academy of International Dispute Resolution &  
Professional Negotiation



內地—香港聯合調解中心  
Mainland - Hong Kong Joint Mediation Center



## PAYMENT METHODS

### **CHEQUE**

Cheque should be made payable to "Hong Kong Mediation Centre Limited"  
Please state your full name, contact no. and seminar name on the back of your cheque.

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Please transfer your seminar fee to HSBC (Account No: 162-242226-001; Account Name: Hong Kong Mediation Centre Limited)  
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### **FPS (轉數快):**

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\*Payment should be settled on or before 12 September 2021.

## TERMS AND CONDITIONS

- A. Registration must be made via the registration link on or before 12 September 2021. Confirmation will be notified by email upon successful registration.
- B. If you do not receive any email confirmation from the organisers on or before 13 September 2021, your name will be on the wait list due to limited availability.
- C. No CPD Certificate will be issued at the end of the event. Participants who are late for more than 20 minutes or leave earlier will not be eligible to accumulate CPD Points of HKMC, MHJMC or IDRRMI. For the requirements of other CPD organisations, please refer to their official websites.
- D. Due to copyright issues, participants are not allowed to record any contents of the webinar.
- E. The organisers reserve the right to accept/reject the registration.
- F. The event is subject to change at any time without liability.
- G. In case of any disputes, the organisers reserve the right to make final decisions.
- H. Priorities will be given to Members of HKMC and Mediators of MHJMC & IDRRMI.

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